



Xpeditor™ Program Details

G. Loomis Xpeditor Service Canada

A broken rod will never keep you off the water again. With the G. Loomis Xpeditor Service you can get a brand new rod to replace a broken one, delivered to your doorstep. Our Xpeditor Service will get you back on the water fishing in days, not weeks!

Why you should use the Xpeditor Service:

- HASSLE FREE, just send in your rod and get a new one – no questions asked!
- Always get a brand NEW rod, never repaired
- FAST - Rod ships within 2 business days, if in stock
- NO WAITING – Your rod ships immediately, no waiting for your broken rod to reach the factory, no waiting on processing and return shipping which can take up to two or three weeks

Here is how the service works:

- Contact Customer Service at (866-491-5229) and request the Xpeditor Service.
- Tell them the model number and rod series from the logo on the rod.
- If we no longer offer the model that you broke, we will replace it with the closest comparable model from our current product line.
- Pending stock availability, we will ship your rod via standard ground delivery within 2 business days.
- When you receive the new Xpeditor rod you just have to cut out the logo section that contains the rod specs from the damaged rod and mail that piece back to Shimano Canada. It's quick and easy, taking only a couple of minutes and can be done by calling G. Loomis service toll-free (866-491-5229).

COST: (Canadian)

Ground Shipments

\$130 Fee Canadian - Regular graphite, GL2, GL3, IM6, E6X

\$180 Fee Canadian – GL4, IMX, GLX, NRX, Pro 4X, all blends not identified by Material type

Please Note:

- If you fail to return the logo section of the broken rod within 30 days of receiving your replacement, you authorize G. Loomis to charge your credit card the full MSRP of the replacement rod in addition to the fee already paid for the Xpeditor Service.
- Rods covered by the discontinued Wildcard program may be sent in for a one-time only free Xpeditor service on that rod
- If you are returning a custom rod please remove any after-market components that you wish to keep, as they will not be returned.
- The Xpeditor Service is a one-time (per rod) offer that may only be applied to the originally purchased item.
- Premier Rods (PMR), Kit and Demo rods are not able to utilize Xpeditor service.